



Consolidated Bank of Kenya Ltd is Kenya's SME bank of choice that provides flexible financial solutions that support our customers in achieving success. The Bank is well positioned, with presence in majority of the country's business hubs to continually offer pleasant and convenient services. We seek to recruit a high caliber, results oriented and self-driven individual to fill the position of **Head of ICT**.

HEAD OF ICT

Job Type

Three (3) year Contract

Job Purpose

Reporting to the Chief Executive Officer, the Head of ICT will be responsible for implementing the Bank's Information Communication Technology strategy and ensure that the Bank has the appropriate IT infrastructure and systems to effectively support the achievement of its objectives.

Key Responsibilities

- Manage all operations of the ICT department and ensure timely provision of ICT services to all functions of the Bank.
- Formulate, implement and review the Bank's ICT policies, procedures, strategies and systems to support implementation of strategies set by the Board.
- Execute departmental objectives in line with the Bank's strategic plan and align the ICT strategy with the Bank's strategic plan.
- Control and manage ICT capital expenditure and budgets, ensuring expenditure is appropriately managed.
- Oversee all people management matters within the function and develop the teams so as to enhance performance and potential.
- Regularly review and update the Bank's ICT strategy ensuring that it continues to reflect changes in the Bank's objectives, legislation and the external technological environment.
- Maintain an ICT strategy that ensures the Bank is prepared for changes in the nature of its business.
- Co-ordinate and oversee the delivery, installation, setting up, testing and implementation of all new software systems and upgrades and implement all system customizations.
- Ensure compliance with established ICT policies, procedures and statutory regulations and advise management on optimization of ICT resources in the Bank.
- Formulate and implement a prudent ICT risk management strategy.

- Ensure business continuity and effective disaster management and recovery planning.
- Establish strategic service provider partnerships.
- Participate in the Bank's strategic development process.
- Participate in various internal Board and Management Committee meetings.

Qualifications and Competencies

- Be a holder of a Master's degree in Computer Science, Information Technology, Business Computing or IT related field from a recognized institution.
- Must possess professional IT qualification and training such as (ITIL), IT Security (CISA, CISM), Programme and Project Management certification (PMP, Prince 2), IT Networks (CCNP/MCSE).
- Should possess at least one IT governance certification such as CGEIT and COBIT or other equivalent qualifications.
- Should be a member of a Professional association such as ISACA or PMI in good standing.
- Have knowledge and relevant work experience of not less than ten (10) years, with at least five (5) years served in senior leadership in a related role in a financial institution.
- Should have advanced knowledge of related statutory IT compliance regulations and banking policies, procedures and systems.
- Must have implemented a core banking system in a financial institution.
- Should have hands on experience in system support management, IT Service Management and IT Infrastructure.
- Should have strong knowledge of project management principles.
- Should possess excellent communication, decision making, analytical, organizational and interpersonal skills.

Method of Application

Qualified and interested candidates who meet the above requirements should send their application in HARD COPIES quoting the title of the position applied for on the cover letter and envelope, together with a detailed Curriculum vitae, copies of certificates and the contact information of three referees to:

**The Chief Executive Officer
Consolidated Bank of Kenya Limited
P.O. Box 51133 - 00200
NAIROBI**

All applications should be sent through the above address ONLY, and received no later than **5.00 p.m. on Wednesday, 19th April 2023**. Only selected candidates will be contacted.

Consolidated Bank of Kenya Limited is an equal opportunity employer.